



Dallas ~ Longview ~ Oak Cliff ~ Plano

We are listening...

Thank you for allowing us to meet your special healthcare needs. Please take a moment to complete this customer satisfaction survey, so that we may better serve your needs. It has been our privilege to serve you and our goal remains to make a positive difference in the way you look and feel about yourself!

Warmly,
Vicki D Jones
Vicki D Jones, President

Dear Vicki, *(please share your comments, praise, suggestions, complaints)*

What was the name of the person who helped you? _____

What was the store location? (circle one) Longview Dallas Oak Cliff Plano Presbyterian

Please check how you would rate us on the following:

Friendly Salespeople: __Excellent __Good __Average __Poor
Knowledgeable Assistance: __Excellent __Good __Average __Poor
Quality of Service: __Excellent __Good __Average __Poor

Do you feel that we were able to answer your questions and meet your needs in a timely manner? __Yes __No

Are the hours of operation accommodating? __Yes __No If not, why _____

Is this location easily accessible? __Yes __No If not, why? _____

Please check the following areas in which we helped you: __ Mastectomy __ Wigs and Turbans
__ Compression Therapy __ Advanced Skin Therapy __ Maternity __ Incontinence

Did you receive warranty information on your products? __Yes __No

Did you receive instructions on proper use and care of products/equipment? __Yes __No

Are there any additional products and/or services you suggest we offer? _____

(Optional)

Name _____ Date of Service _____

Address _____ City/State/Zip _____

Phone _____ Email _____

Could we use your survey answers to post comments online? Yes__ No__ Initials__

Circle your information that we have permission to use: First Name Last Initial City

Please return to: Vicki Jones, President, WHBoutique, Inc., 605 N. Sixth St., Longview, TX 75601 ~ 800-525-2420